orascanner® 2 quick start guide

1. Before starting, make sure that:
   - The computer you will use with the orascanner® 2 meets the system requirements in the current version of the suresmile Technical Requirements Guide.
     
     **Note:** Touch screen monitor recommended for use with orascanner® 2.
   - The computer has at least two available USB ports (one for the USB footswitch key and one for the orascanner® 2).
   - The computer has the current version of surescan installed.

   The easiest way to do this is to look for the surescan icon on your desktop.
   - If surescan is installed, skip to step 3, Check the Current Version of surescan.
   - If surescan is not installed, make sure you are logged on as the Administrator for the computer and start with step 2, Install surescan.
     
     **Note:** Being an Administrator means you must have admin privileges for your computer. This is not related to surescan or suresmile roles.
   - Your computer’s power cord is connected to a medical-grade isolation transformer, and that the transformer is plugged into a grounded power outlet (see the orascanner® 2 Hardware Manual included on the USB key for more details).
   - The computer is powered on.
   - surescan is NOT running.

**Attention: Apple Mac Users**

Use of the orascanner® 2 and surescan under Mac OS X or in a virtualized Windows environment is not supported. Only Windows-based computers can be used.

For more information, please refer to the Systems Requirements section of the suresmile Technical Requirements Guide, which is included as a PDF on the suresmile USB stick included in your orascanner® 2 kit.
2. Install surescan

1. Log into suresmile (web version)
   - Type login.suresmile.com in your browser address bar and press the enter key on your keyboard.
   - Click Login
   - Enter your email and password and click Login.

2. After suresmile opens, click the question mark in the top of the page.

3. The Help Center page opens. Click the link in the top right corner for the installation instructions.

4. The instructions open in a new browser page. Read and follow the instructions. Contact Customer Care at 1-888-672-6387 if you have additional questions.
3. Check the current version of surescan

1. Open surescan and open a patient.

2. From the Help menu, click About SureSmile. Find the EXE Version for SureSmile.exe. (You may need to scroll down.) The version shown should be at least 7.2.30100.0196. If you have an older version, please contact suresmile Customer Care immediately at 1-888-672-6387 so they can determine why your system has not been updated.

3. Exit and close surescan.
4. Install the USB footswitch

In order to conserve power consumption, many laptops and some desktop computers today have two video cards installed. For handling routine daily tasks, a video card that consumes less power is used. Another video card is used for handling more complex (and more energy intensive) graphics tasks. If your computer has two video cards, the hot key function which opens the preferences dialog for some low-end graphics cards must be disabled. Otherwise every time you press the USB footswitch, the lower-end graphics card’s preference dialog will open and interfere with the normal operation of the foot switch. Use one of the following procedures (one for Windows 8 and one for Windows 7) to determine if you have two video cards and if you do, to disable the hot key that opens the preferences dialog box.

**Windows 8 Computers**

1. Switch to desktop mode.
2. Go to Settings and open the Control Panel.
3. Click Intel HD® Graphics. (If you cannot find this video card in your control panel, it probably means that you do not have a secondary video card. In that case, skip to step 7 below.)
4. Click **Options**.

5. Leave on **Enable Hot Keys** and then click the blank field under **Open Intel® HD Graphics Control Panel**. Change the hot key to **Ctrl+Alt+0** and click **Apply**. Click the **X** in the top right to close the window.
6. Click Yes. This should permanently resolve this issue for the user logged onto the computer. (Does not matter which user is logged into surescan.) If a different user logs onto the computer, this procedure will need to be repeated.

7. Plug the USB footswitch transceiver into an available USB port on your computer.
8. Place the footswitch on the floor in a convenient chairside position.
9. Test the footswitch by scanning a typodont or plaster model.

**Windows 7 Computers**

1. From the Windows Start menu, click **Control Panel**.
2. Click **Intel Graphics and Media**. (If you cannot find this video card in your control panel, it probably means that you do not have a secondary video card. In that case, skip to step 7 below.)

3. Click **Advanced Mode** and click **OK**.
4. Click **Options and Support**.
5. Uncheck the **Hot Key Functionality Enable** check box. And click **OK**.

6. This should permanently resolve this issue for the user logged onto the computer. (Does not matter which user is logged into surescan.) If a different user logs onto the computer, this procedure will need to be repeated.

7. Plug the USB footswitch transceiver into an available USB port on your computer.

8. Place the footswitch on the floor in a convenient chairside position.

9. Test the footswitch by scanning a typodont or plaster model.
5. **Connect the orascanner® 2 hand-held scanner**

1. Plug the orascanner® 2 USB connector into an available USB port on your computer. You can now start using the orascanner® 2.

2. Start surescan by double-clicking the surescan icon on your desktop. The first time you try to scan using the new scanner, it will load the calibration data as shown. This one-time process takes about 5 minutes to complete.

![surescan interface with calibration loading](image)

**Congratulations!** Your orascanner® 2 is now completely installed and ready for use.
Questions? Contact suresmile Customer Care

OraMetrix

OraMetrix has its headquarters in Richardson, Texas, with offices in Berlin, Germany and Chatswood, Australia. For general information about OraMetrix, visit the OraMetrix website at www.orametrix.com.

Contact us for support

To contact us, please call one of the phone numbers listed below, or email us at customer.care@orametrix.com

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<tbody>
<tr>
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<td>1 888 672 6387</td>
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<td></td>
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Acknowledgments

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