suresmile protocol

Validating a CBCT Scanner with a Phantom Scan
OraMetrix has its headquarters in Richardson, Texas, with offices in Berlin, Germany and Chatswood, Australia. For general information about OraMetrix, call +1.972.728.5500, or visit the OraMetrix website at [www.orametrix.com](http://www.orametrix.com). To learn more about suresmile, go to [www.suresmile.com](http://www.suresmile.com)

For suresmile customer support, supplies, or other questions, e-mail customer support at [customercare@suresmile.com](mailto:customercare@suresmile.com) or use the following table to call suresmile customer care:

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone Number</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Australia</td>
<td>1800 976 453</td>
<td>Monday – Friday: 9am - 6pm (UTC +10, Australian Eastern Time)</td>
</tr>
<tr>
<td>Austria</td>
<td>+43-720115530</td>
<td>Monday – Friday: 9:00 – 17:00 (UTC +1, Central European Time)</td>
</tr>
<tr>
<td>Belgium, Denmark, France, Germany, Ireland, Italy, Netherlands, Portugal, Spain, Sweden, United Kingdom</td>
<td>+800-0012-5555</td>
<td>Monday – Friday: 9:00 – 17:00 (UTC +1, Central European Time)</td>
</tr>
<tr>
<td>Japan</td>
<td>+1.972.728.5903</td>
<td>Monday - Friday: 9am - 6pm 1 hour earlier during the Summer* (UTC +9, Japan Standard Time)</td>
</tr>
<tr>
<td>New Zealand</td>
<td>0800 460 043</td>
<td>Monday – Friday: 9am - 6pm (UTC +12, New Zealand Standard Time)</td>
</tr>
<tr>
<td>Romania</td>
<td>0-800-895-945</td>
<td>Monday – Friday: 9:00 – 17:00 (UTC +1, Central European Time)</td>
</tr>
<tr>
<td>Switzerland</td>
<td>0800-561-214</td>
<td>Monday – Friday: 9:00 – 17:00 (UTC +1, Central European Time)</td>
</tr>
<tr>
<td>United Arab Emirates</td>
<td>+1.972.728.5904</td>
<td>Monday - Friday: 4am – 1pm 5pm - midnight 1 hour earlier during the Summer* (UTC +4, Gulf Standard Time)</td>
</tr>
<tr>
<td>United States &amp; Canada</td>
<td>1.888.672.6387</td>
<td>Monday – Friday: 7am - 7pm (UTC -6, U.S. Central Time)</td>
</tr>
<tr>
<td>All other countries</td>
<td>+1.972.728.5900</td>
<td>Monday - Friday: 7am - 7pm (UTC -6, U.S. Central Time)</td>
</tr>
</tbody>
</table>

* Due to daylight savings time in the U.S., phone support will be available 1 hour earlier from the second Sunday in March to the first Sunday in November.

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Use of CBCT Scanners with suresmile

The following CBCT scanners are certified for use with suresmile:

<table>
<thead>
<tr>
<th>System Model</th>
<th>Configured with</th>
</tr>
</thead>
<tbody>
<tr>
<td>i-CAT® Classic</td>
<td>• 14-bit Detector Panel</td>
</tr>
<tr>
<td></td>
<td>• Carbon Fiber Headrest</td>
</tr>
<tr>
<td></td>
<td>• Xoran version 3.1.62 or later</td>
</tr>
<tr>
<td>i-CAT® Next Generation</td>
<td>Software version 1.9.0.19 or later</td>
</tr>
<tr>
<td>i-CAT® FLX</td>
<td>• SmartScan 2.0 or later</td>
</tr>
<tr>
<td></td>
<td>• Treatment Studio 5.2 or later</td>
</tr>
<tr>
<td>CS 9300® or K9500®</td>
<td>• Carestream/Kodak Orthodontic Imaging Software</td>
</tr>
<tr>
<td></td>
<td>version 9.0.7 or later</td>
</tr>
<tr>
<td></td>
<td>• KDIS 3D Viewer version 2.2.10 or later</td>
</tr>
<tr>
<td>ProMax® 3D Classic</td>
<td></td>
</tr>
<tr>
<td>ProMax® 3D Mid</td>
<td>Romexis 4.3.0 or later</td>
</tr>
<tr>
<td>ProMax® 3D Max</td>
<td>ProMax 3.7.0 or later</td>
</tr>
</tbody>
</table>

If you have a certified scanner and are unsure whether it meets these requirements, please call the manufacturer. See the manufacturer’s specifications for space measurements and connection requirements.

Prerequisites

The CBCT equipment at your practice must be validated by OraMetrix to work with suresmile before the Digital Lab can accept CBCT Scans from your practice. To start this process, visit sure u.

You will find instructions here:

www.suresmileu.com > Resources > Overview > Find resource by topic > Integrated Systems > Becoming a suresmile CBCT user

You can also go to Help Center in the suresmile software or contact suresmile Customer Care at 1.888.672.6387 and request a copy of the form.

Tools and Materials Needed

- CT Validation Phantom (ASSY-000435) preassembled
- Plastic or clear glass bowl-shaped container, about 1-quart capacity
- About 16 oz. of tap water
Introduction

Use these instructions to acquire the data needed for OraMetrix validation of your CBCT Scanner for use with suresmile. Instructions are included for the following CBCT scanners:

- Imaging Sciences: Classic i-CAT®, Next Generation i-CAT® and i-CAT® FLX
- Carestream Kodak 9500 and CS 9300
- Planmeca ProMax® 3D

suresmile uses a phantom scan to determine whether a CBCT scanner is properly calibrated and capable of providing data for use with suresmile. This document describes:

a. how to set up and perform the phantom scan

b. which data needs to be sent to suresmile for evaluation
Phantom Scan Process Overview

The suresmile CT validation phantom (ASSY-000435) is a half-inch-thick acrylic block about 3 inches square that is embedded with precisely positioned steel and ceramic spheres in an arch pattern similar to a dental arch. (Fig. 1)

![Fig. 1: suresmile CT Validation Phantom device](image)

![Fig. 2: Overhead view of suresmile CT Validation Phantom placed flat in plastic bowl](image)

Although detailed instructions for the iCAT, Kodak, and Planmeca scanners follow, here are the basic steps common for the phantom scan process:

1. Place the suresmile CT Validation Phantom device in a quart-sized plastic container and cover it with tap water so that it is completely submerged. The water serves as a surrogate for a patient’s bone and tissue.
2. Position and secure the container on a stand, camera tripod or other stable platform.
3. Align and perform a scan of the phantom device, just as if it were a patient.
4. Reconstruct the scan using the protocols or parameters appropriate for your scanner.
5. Export the multi-file formatted data as a DICOM file to a CD, DVD or network drive.
6. Send the scan data to suresmile for analysis and verification.

Since OraMetrix already knows the precise location and size of the steel and ceramic spheres, OraMetrix can evaluate the accuracy and completeness of your scanner’s data.
Validating your Imaging Sciences Scanner

Follow these steps in order to validate Imaging Science scanner:

1. Place the suresmile CT Validation Phantom device in a quart-sized plastic container and cover it with tap water so that it is completely submerged.
   The water serves as a surrogate for a patient’s bone and tissue. If the container has a plastic lid, you may put the lid on to keep the water from spilling as shown in the photos below.

2. Position and secure the container on the CT model stand. (Figs. 3 – 4) A makeshift stand, such as a camera tripod, may be used if needed.
   ✓ Make sure the stand is stable and does not vibrate or move during the scan.
   ✓ Try to keep the container level.
   ✓ The water should completely cover the phantom during the scan.

3. Center the plastic container using the scanner’s alignment lasers. Center the horizontal and vertical lasers to the center of the plastic container.
   **NOTE:** You may need to raise the model stand and move the gantry forward to bring the container into the field of view.

Fig. 3: Classic iCAT®

Fig. 4: Next Generation iCAT®
4. Start a new scan and select the protocol or parameters for the scan, based on the machine type:

- **Classic iCAT®** – Use the OraMetrix 6cm, 40sec 0.2Voxel Protocol.

- **Next Generation iCAT®**:
  
  If using **Vision Q version 1.6**, double-click the “suresmile Filters” Icon on the desktop to activate the suresmile Reconstruction Filters.

  If using **Vision Q version 1.9**, the suresmile filters are built-in and no icon is shown on the desktop. If configured, use the suresmile Quick Pick. Otherwise, select:
  
  - **Field of View**: “Dia 16cm H 8cm” or “8cm Landscape”
  - **Protocol**: 26.9 sec. and 0.2mm Voxel

- **i-CAT® FLX** – Use the protocol named suresmile Dentition with the default settings of 16 x 8cm, 0.2Voxel, 26.9 sec

5. Take a preview scan to determine if the Phantom is centered.

   Adjust accordingly.

   ![Fig. 4: iCAT® Vision Q showing Preview](image)

6. Take the scan according to the manufacturer instructions.

7. Drain the water from the container. Dry the phantom and store for future use.

8. Export the data in **DICOM, Multi-File** format to the network drive that was created for this purpose.

   Name the folder with the site’s name and the date of the scan.

9. **Note to FLX users**: The FLX exports the data automatically to a folder at icat > Imageroot > patient name or ID.

   To determine which folder contains the multi-file data, right-click each folder and check **Properties** to find the folder that contains about 400 files.
Validating your Carestream Scanner

Follow these steps in order to validate Carestream CS 9300® or Kodak 9500® scanner:

1. Place the suresmile CT Validation Phantom device in a quart-sized plastic container and cover it with tap water so that it is completely submerged.
   The water serves as a surrogate for a patient’s bone and tissue.

2. Position and secure the container on the CT model stand. A makeshift stand, such as a camera tripod, may be used if needed.
   ✓ Make sure the stand is stable and does not vibrate or move during the scan.
   ✓ Try to keep the container level.
   ✓ The water should completely cover the phantom during the scan.

3. Start a patient record and select the following settings:

   **For CS 9300**
   - On the bottom middle on the Program pane, select the Maxillary/Mandibular Exam Type.
   - On the Program pane, select the (10cm x 10cm) Image Type.
   - On the Patient Pane, select the medium patient size.*
   - On the Parameter Pane, select: kV: 85, mA: 4 and um (Voxel): 180.
For Kodak 9500

- On the Program Pane, select the Medium Field of View (9cm x 15cm).

- On the Patient Pane, select the medium patient size.

**WARNING**: Do not choose a large field of view. A large field of view cannot capture the minimum voxel size required by suresmile.

- On the Parameter Pane, select kV: 85, mA: 4 and um (Voxel): 200.

4. Take the scan according to the manufacturer instructions.

   **TIP**: Remember to press and hold the exposure button until the end of the acquisition.

5. Drain the water from the container. Dry the phantom and store for future use.

**NOTE**: Export the data in DICOM, Multi-File format to the network drive that was created for this purpose.

6. After electronic transfer setup has been completed, open the imaging software and return to the patient chart that was created for the test scan.

7. Right-click the **3D Volume** in the appointment gallery, and choose **Export Object**.

8. When asked where to export the data, browse to the network drive that was created for exporting scans to suresmile and click **Make New Folder**.

9. Name the folder with the site’s name and the date of the scan.
Validating your Planmeca Scanner

Minimum software version of Romexis is 4.3.0

Follow these steps in order to validate Planmeca ProMax® 3D scanner:

1. Place the suresmile CT Validation Phantom device in a quart-sized plastic container and cover it with tap water so that it is completely submerged.
   
   The water serves as a surrogate for a patient's bone and tissue.

2. Position and secure the container on the CT model stand. A makeshift stand, such as a camera tripod, may be used if needed.
   
   - Make sure the stand is stable and does not vibrate or move during the scan.
   - Try to keep the container level.
   - The water should completely cover the phantom during the scan.

3. Start a patient record and select the following settings:

<table>
<thead>
<tr>
<th>Select Software Settings</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Open <strong>Planmeca Romexis</strong>, select or create patient and start a 3D capture.</td>
</tr>
<tr>
<td><img src="image" alt="Planmeca Romexis" /></td>
</tr>
<tr>
<td>2. Select imaging program “Teeth” in ProMax</td>
</tr>
<tr>
<td><img src="image" alt="Teeth" /></td>
</tr>
<tr>
<td>3. Select patient size. ProMax gives suitable exposure values automatically.</td>
</tr>
<tr>
<td><img src="image" alt="Patient Sizes" /></td>
</tr>
<tr>
<td>4. Select Braces mode. Click forward.</td>
</tr>
<tr>
<td><img src="image" alt="Braces Settings" /></td>
</tr>
</tbody>
</table>

**NOTE:** If Braces mode is not available, please contact the manufacturer.
5. Select target area “Teeth”.  
   Click forward.

6. Take a scout image to check the volume position. The phantom must be completely visible in the scout view.

7. If needed, re-adjust the volume position.

4. Take the scan according to the manufacturer instructions.  
   **TIP:** Remember to press and hold the exposure button until the end of the acquisition.

5. Drain the water from the container. Dry the phantom and store for future use.

6. After electronic transfer setup has been completed, open the imaging software and return to the patient chart that was created for the test scan.

7. Right-click the **3D Volume** in the appointment gallery, and choose **Export Object**.

   **NOTE:** Export the data in **DICOM, Multi-File** format to the network drive that was created for this purpose.  
   Remember to export the phantom scan with 15-bit resolution.

8. When asked where to export the data, browse to the network drive that was created for exporting scans to suresmile and click **Make New Folder**.

9. Name the folder with the site's name and the date of the scan.
Transferring the Data to OraMetrix

OPTION 1 – for imaging centers or future suresmile practices
Contact Customer Care to arrange data transfer via a service such as an FTP site, etc.

OPTION 2 – for practices that have already installed suresmile
In order for this option to work with the given steps below, the suresmile browser and surescan must be on the same computer.

1. **Start with suresmile** – log onto suresmile in the web.

2. Create a demo patient in suresmile with the following information:
   - First Name: **phantom**
   - Last Name: **scan**
   - Birthdate: **any date that is not within the current year**

3. Click the New drop-down menu in the timeline and select **Therapeutic Model**
   The order page opens.

4. Scroll down to the Select your 3D Scan Data files section.

5. Click the **CBCT Scan** tab

6. Click **Open surescan**. **Do not select Create Task button.** surescan will open in separate window.

7. **Go to surescan** - If you not logged into surescan, log on when the surescan logon page opens. surescan takes you directly to the External Order page for the patient (phantom scan)

8. Click the **Select CBCT scan data folder...** button to upload your CBCT scan now.

9. Click **Finish Scan** to submit the scan data.
10. Select OK and return to suresmile in the browser.

11. **Do NOT submit the order.** Close the patient record and leave the order unsubmitted. The data will transfer automatically.

12. Note the suresmile patient ID.

13. Send an email to customercare@suresmile.com with the patient ID to alert them to look for the data transfer.

14. The data will be analyzed, and you will be notified of the results within 5 business days.

   - **If the results are acceptable:** a time will be scheduled for the necessary office members in your practice to receive training at your practice on how to take and submit CBCT scans.
   
   - **If the results are not acceptable:** suresmile will work with you and your CBCT vendor to resolve the issues.

**OPTION 3 – for locations that do not have a network connection**

If a network connection is unavailable to support the data transfer, you do not need to create an order. Instead, save the data to a CD or DVD and mail it to:

**OraMetrix, Inc.**
**Attention: suresmile Service Technician – CBCT Phantom**
2350 Campbell Creek Blvd. #400
Richardson, TX  75082

If you have any questions, please contact Customer Care (see contact information on page 3).
To learn more about suresmile, click the icon in suresmile web software and select the option for “sure u” or go directly to: http://suresmileu.com/